

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-062024-000959

Date: 2.1.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

I am writing to you with an enquiry under the Freedom of Information act.

- Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation (IA) technology? - Not currently

If no:

- Are you intending on exploring the possible implementation of RPA/ IA 24/25? - Yes
- Who would be the best point of contact within the organisation to discuss RPA/AI with, and what are their contact details? - Neill Crump – Digital Strategy Director - neill.crump@nhs.net

If yes, please answer the following questions: N/A

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow

FOI/REF FOI-

Cheshire

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust