

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-052024-000830

Date: 1.2.2025

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Q1. Please provide the number of patients who attended A&E primarily with mental health complaints (i.e. anxiety, depression, other mental health concerns) for each month in 2022 and 2023, and January, February, and March 2024.

If possible, please indicate how many of these patients were adults (18 or over) or children (under 18).

Year	Month	Patient Count	Children Count	Adult Count
2022	January	343	61	282
2022	February	311	61	250
2022	March	315	69	246
2022	April	296	63	233
2022	May	348	79	269
2022	June	313	77	236
2022	July	318	71	247
2022	August	308	54	254
2022	September	319	69	250
2022	October	323	65	258
2022	November	329	68	261
2022	December	283	48	235
2023	January	294	51	243
2023	February	262	49	213
2023	March	321	79	242
2023	April	302	67	235
2023	May	284	46	238
2023	June	328	64	264
2023	July	358	61	297
2023	August	349	60	289

2023	September	367	48	319
2023	October	348	61	287
2023	November	312	62	250
2023	December	264	34	230
2024	January	319	71	248
2024	February	271	55	216
2024	March	323	56	267

Q2 & Q3. Of these patients, please provide the number who spent under 12 hours in A&E in total, between 12 and 24 hours in total, between 24 and 48 hours in total, between 48 and 72 hours in total, between 72 and 96 hours in total, and the number who spent longer than 96 hours in A&E. For those who spent longer than 96 hours, please specify how long they spent in A&E.

Year	Month	Patient Count	Under 12 Hours Count	Between 12-24 Hours Count	Between 24-48 Hours Count	Between 48-72 Hours Count	Between 72-96 Hours Count	Between 96-120 Hours Count
2022	January	343	307	31	5			
2022	February	311	278	30	3			
2022	March	315	285	25	5			
2022	April	296	272	23	1			
2022	May	348	298	45	5			
2022	June	313	288	22	3			
2022	July	318	275	33	9	1		
2022	August	308	267	34	7			
2022	September	319	265	46	8			
2022	October	323	283	35	4	1		
2022	November	329	294	30	3	1	1	
2022	December	283	232	50	1			
2023	January	294	260	27	7			
2023	February	262	241	20	1			
2023	March	321	286	34	1			
2023	April	302	253	45	2	1	1	
2023	May	284	257	25	2			
2023	June	328	280	45	3			
2023	July	358	314	37	6		1	
2023	August	349	297	38	11	3		
2023	September	367	315	41	7	2	1	1
2023	October	348	299	44	5			
2023	November	312	259	42	8	3		
2023	December	264	227	29	8			
2024	January	319	255	49	14			1

2024	February	271	236	29	5	1		
2024	March	323	252	51	17	1	2	

Q4. Please indicate what proportion of people attending A&E with mental health complaints were ultimately admitted, transferred to another provider (please list the relevant providers), or sent home (please specify the proportion of these who were sent home with or without follow-up plans).

Row Labels	Proportion
Admitted to hospital bed or became Lodged Patient of the same Health Care Provider	19.10%
Discharged - did not require any follow up treatment	65.57%
Discharged - follow up treatment to be provided by General Practitioner	<1%
Transferred to other Health Care Provider	6.76%
DISCHARGED TO URGENT CARE CENTRE	<1%
REFER TO OTHER H/C PROVIDER	<1%
REFERRED TO PSYCH LIAISON TEAM	<1%
TRANSFER HOSPITAL NOT IN DUDLEY	5.56%
TRANSFERED TO NEW CROSS	<1%

Q5. Please specify what plans the trust has in place to mitigate risks from rising numbers of patients attending A&E with mental health concerns. –

ED has monthly meetings with Mental Health Trust

Dedicated Psychiatric Liaison Team to provide early assessment and ongoing support of patients in Mental Health Crisis

Escalation policy in place for patients experiencing delays in placements

Memorandum of Understanding in place with Mental Health Trust and all acute trusts to support with mental health patients.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**