

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-112024-0001240

**Date:** 25/11/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Under The Freedom of Information Act 2000, could you kindly answer the following questions:

1. What is the total number of mental health related callouts (CAD records) that The Dudley Group NHS Foundation Trust ambulance service have responded to over the last five years? I would like this information to be provided for each of the last five calendar years as follows: 2019, 2020, 2021, 2022, 2023.
2. Please could you also provide the proportion of total callouts that relate to mental health incidents (e.g. 40%).
3. How many sections were made related to mental health incidents in the last five calendar years?

**Response**

**The Dudley Group NHS Foundation Trust is not a Mental Health Trust, the local Mental Health Trust is Black Country Healthcare, therefore please direct your request to is [bchft.foi1@nhs.net](mailto:bchft.foi1@nhs.net) who will be able to assist with your request.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House

FOI-112024-0001240

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**