

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-112024-0001233

**Date:** 19/11/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Please may you provide me with answers to the following:

1. Does your Trust use an Inventory Management System (IMS)?
  - a. If 'Yes,' which company supplies this?
  - b. If 'No, do you have plans to procure an IMS within the next three years?

If the answer to Question 1 was yes, then:

2. Which company supplies the IMS?
3. When was this system implemented?
4. When was the most recent upgrade or change?
5. Did you procure this system independently, through NHS Supply Chain, or through some other route (please specify)?
6. Did the Trust use a different IMS prior to the current one? If so, please specify the previous system(s) and how long were they used for?
7. What are the key differences between the current IMS and any previous IMS in terms of functionality, ease of use, and integration with other Trust systems?
8. Does the current system manage the following:
  - a. High-cost implants (e.g., cardiac pacemakers, hip and knee replacements, spinal fusion devices)
  - b. Consumables (e.g., scalpels, blood vials, swabs)
  - c. Human tissue (e.g., corneal tissue, skin grafts, bone grafts, heart valves)
  - d. Other (please specify)
9. Does your IMS integrate with other Trust software (e.g., EPR, procurement platforms)? If yes, which?
10. What primary benefits has the Trust observed with the current IMS (e.g., cost savings, efficiency gains, regulatory compliance)?
11. Do you believe that you are receiving/expect to have received by the contract end good return on investment from this IMS?
12. What are the main challenges or limitations experienced with the system?
13. Does the Trust have plans to upgrade or replace the IMS within the next three years?
14. What new capabilities/improvements/features would be a priority in future IMS procurement (e.g., enhanced traceability, asset or human tissue tracking)?
15. Who is the best person within the Trust to speak to about IMS systems?

If the answer to Question 1 was no, then:

16. Do you have plans to procure an IMS within the next three years?

**Response**

**The Trust uses NHS Supply Chain EDC System, NHSSC would need to provide any further information for this system.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team  
The Dudley Group NHS Foundation Trust**