

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-062024-000948

**Date:** 18/07/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Please can you provide me with the Information below?

1. Who is the head of temporary staffing responsible for approving on-framework agency usage for Allied Health Professionals?
2. Please provide the contact number and email address for the head of temporary staffing responsible for approving on-framework agency usage for AHPs
3. Who are the departmental managers responsible for on-framework agency usage for the following departments at the hospitals associated with the Trust?

A: Physiotherapy  
B: Occupational Therapy  
C: Pharmacy  
D: Radiography  
E: Pathology (Biomedical Science)

4. Please provide the contact number and email address for the department managers at the hospitals associated with the Trust.

5. What was the Trust's on-framework agency spend for the following staffing groups between Jan 2024 - present:

A: Physiotherapy  
B: Occupational Therapy  
C: Pharmacy  
D: Radiography  
E: Pathology (Biomedical Science)

6. Based on % fill ratio, please provide a list of your top 5 on-framework agencies supplying agency staff in the following staffing groups:

A: Physiotherapy  
B: Occupational Therapy  
C: Pharmacy  
D: Radiography  
E: Pathology (Biomedical Science)

Response

1. Who is the head of temporary staffing responsible for approving on-framework agency usage for Allied Health Professionals?

**Centralised temporary staffing team**

2. Please provide the contact number and email address for the head of temporary staffing responsible for approving on-framework agency usage for AHPs.

**Direct telephone numbers would not be released by the Trust however, if you wish you can make contact with the Trust via the main Switchboard on 01384 456111 asking for the department/individual and you will be directed accordingly.**

3. Who are the departmental managers responsible for on-framework agency usage for the following departments at the hospitals associated with the Trust?

**N/A**

- A: Physiotherapy
- B: Occupational Therapy
- C: Pharmacy
- D: Radiography
- E: Pathology (Biomedical Science)

4. Please provide the contact number and email address for the department managers at the hospitals associated with the Trust.

**N/A**

5. What was the Trust's on-framework agency spend for the following staffing groups between Jan 2024 - present:

- A: Physiotherapy - **Nil**
- B: Occupational Therapy - **Nil**
- C: Pharmacy - **Nil**
- D: Radiography - **Nil**
- E: Pathology (Biomedical Science) - **Nil**

6. Based on % fill ratio, please provide a list of your top 5 on-framework agencies supplying agency staff in the following staffing groups:

A: Physiotherapy – **Since January 2024 – June 2024 have not used Agency to fill Physiotherapist positions.**

B: Occupational Therapy - **Since January 2024 – June 2024 have not used Agency to fill Physiotherapist positions.**

C: Pharmacy – **Since January 2024 – June 2024 have not used Agency to fill Pharmacy positions.**

D: Radiography – **Since January 2024 – June 2024 have not used Agency to fill Radiography positions, or we can state 'NHSP.'**

E: Pathology (Biomedical Science) – Since January 2024 – June 2024 have not used Agency to fill Pathology positions.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**