

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-062024-000941

Date: 13/06/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the workforce/staffing system(s) you currently use.

Bank					
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	Do you have an in- house temporary staffing team to manage your bank OR is this outsourced to a company? (In-house/Outsourced)				
2	If outsourced, what is the name of this company?				
3	What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)				
4	What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)				
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
5	Does your organisation use digital technology/software to manage it's staff bank? (YES/NO)				

6	If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's Nest)?				
7	What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)				
8	What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)				

Response

Bank					
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	Do you have an in- house temporary staffing team to manage your bank OR is this outsourced to a company? (In-house/Outsourced)	In House	In House	In House	In House
2	If outsourced, what is the name of this company?	N/A	N/A	N/A	N/A
3	What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)	N/A	N/A	N/A	N/A
4	What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)	N/A	N/A	N/A	N/A
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
5	Does your organisation use digital technology/software to manage its staff bank? (YES/NO)	No	Yes	Yes	Yes
6	If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's Nest)?	N/A	Allocate Bank Staff	Allocate Bank Staff	Allocate Bank Staff
7	What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	N/A	01/10/2023	01/10/2023	01/10/2023
8	What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	N/A	31/03/2026	31/03/2026	31/03/2026

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust