

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-062024-000911

Date: 03/06/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Under the FOIA, please could you supply the following information.

- **Since the start of 2021-22, has your trust enacted a 'continuous pre-emptive flow' model for A&E patients? Either based on or similar to the North Bristol model of care (which is described here - <https://www.hsj.co.uk/quality-and-performance/controversial-aande-policy-showed-were-all-shouldering-the-pain-says-ceo/7035885.article>)**
- **If so, please describe how the 'continuous flow' model works at your trust – detailing whether this applies just to your Type 1 emergency departments, or your Type 3 departments as well.**
- **In which month and year was this first enacted?**
- **Is the model still in use now? If not, why not?**
- **If not, do you have plans to enact such a model in the next six months?**
- **If you're not planning to introduce this model, please could you explain why?**

Response

The Trust does not have a continuous pre-emptive flow model, we identify patients to go to wards when there is a definite discharge on that ward.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust