

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052024-000864

Date: 05/06/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

- Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**
- Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.**
- Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.**
- For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.**

Response

- Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider. Yes, BigHand**
- Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider. Not currently**
- Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider. No**
- For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so. BigHand contract expires 31/12/2025.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust