

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052024-000838

Date: 20/05/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Please answer the following questions.

Q1. Does your Eye Service/A&E service offer Emergency/Casualty Eye Care by walk-in, telephone or self-referral? If so, can you please state if it is walk-in, telephone or self-referral based and can you provide activity data for each of the last 5 years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23).

Q2. Number of Adult Patients attending, in each year, in the age groups of, 18 to 24; 25 to 34; 35 to 49; 50 to 64; over 65

Q3. Number of Adult Patients attending, in each year, split by Casualty/A&E Triage Category of 3, 4 & 5 (we have intentionally excluded Category 1 & 2 from this FOI)

Q4. Number of Adult Patients transferred/onward referred, in each year, to the Outpatient Eye clinic for ongoing care?

Response

The Trust does not have a dedicated Emergency Eye Department where patients can turn up, walk-in and be treated without a referral of some kind therefore a response cannot be provided.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust