

## For the Record – Press Statements

Publication	Express and Star
Date of article	08/05/2013
Reporter	Lee Watton
Headline	Patients highlight the need for more nurses
First paragraph/s of	More nurses, stronger leadership on wards and better
article	communication between staff and patients have been
	highlighted as key areas to improve quality of care at
	Dudley's Russells Hall Hospital
Press enquiry	A reporter from the Express and Star attended the Keogh
	Review patient and public listening forum at Russells Hall
	Hospital on 7 <sup>th</sup> May 2013.
	He asks if the Trust would like to comment on the forum.
Trust response	

COMMENT FROM PAULA CLARK, CHIEF EXECUTIVE OF THE DUDLEY GROUP NHS FOUNDATIONS TRUST

Over 50 patients and members of the public came to Russells Hall Hospital last night to share their experiences of our services. I would like to personally thank them for giving up their time to help us learn from their experiences and continue to improve our services.

\*\*\* ENDS \*\*\*