

Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ

**Ref:** FOI-012025-0001323

**Date:** 04.03.2025

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Please confirm whether The Dudley Group is currently utilizing the Workforce Alliance framework or any other frameworks for the recruitment of temporary or permanent clinical and non-clinical staff.

If applicable, please provide details of the process for becoming an approved supplier under these frameworks.

- The Trust has an agency ban in place. Where we have used agency, the Trust utilises the HealthTrust Europe framework. Details regarding how to be accepted on the HTE framework should be obtained from HTE directly. [Awarding via HTE Framework Agreements - HealthTrust Europe](#)

The Trust advertises vacancies for staff on the Trust website [Work with us - The Dudley Group NHS Foundation Trust](#)

**Staffing Requirements:**

Could you provide an overview of the types of clinical and non-clinical staffing roles that The Dudley Group has experienced shortages in over the last 12 months? This could include specific nursing specializations, allied health professionals, administrative staff, and other relevant roles. How many shifts have gone unfilled due to a lack of available staff in the past 12 months?

- 29002 shifts have been unfilled however this may not be due to any perceived 'shortages' in any particular staffing group, it may simply be personal choice (for example people not wanting to work temporary staffing shifts over the Christmas period).

Please provide a breakdown by clinical and non-clinical roles if possible.

Staff Group	Unfilled
A&C	1591
Add Prof Scientific and technical	268
Additional Clinical Services	14841

AHP	902
Healthcare Scientists	31
Nursing & Midwifery Registered	11369

Could you kindly assist by providing the contact details for the Staff Bank Manager, including their direct email address, and phone number?

[dqft.staffbank@nhs.net](mailto:dqft.staffbank@nhs.net)

Switchboard number for the Trust is 01384 456111 and ask for staff bank

Alternatively, if we need to go through procurement to get a client on board, please let me know their full detail

- This is done via HTE framework.

### Agency Utilization:

How many recruitment agencies are currently approved to supply staff to The Dudley Group?

- The number of Agencies permitted to supply the Trust fluctuates as per HTE processes. Please contact HTE for details of present suppliers. <https://www.healthtrusteurope.com/>.

Please provide details of any new agencies added to the Preferred Supplier List (PSL) in the past 12 months.

- Please contact HTE for details of present suppliers. <https://www.healthtrusteurope.com/>.

What criteria does The Dudley Group use to evaluate and approve new agencies for inclusion on the PSL?

- The Trust utilises HTE Framework, please contact HTE for details

### Application Process for New Suppliers:

As a current supplier on the Workforce Alliance framework, what steps do we need to take to be considered for addition to University The Dudley Group's PSL for both clinical and non-clinical staffing?

- The Trust has an agency ban in place. Details regarding how to be accepted on the HTE framework should be obtained from HTE directly. [Awarding via HTE Framework Agreements - HealthTrust Europe](#)

Are there any specific documents, qualifications, or accreditations that our agency needs to provide or attain to meet your requirements?

- The Trust utilises the HTE framework. Details regarding how to be accepted on the HTE framework should be obtained from HTE directly. [Awarding via HTE Framework Agreements - HealthTrust Europe](#)

### Future Staffing Needs:

What are the projected staffing needs of The Dudley Group over the next 12-24 months, particularly concerning clinical and non-clinical roles?

Are there any upcoming initiatives or expansions that may increase demand for agency staff?

- The Trust has an Agency ban in place.

Could you provide details on how we can be partner with The Dudley Group to supply both clinical and non-clinical staff?

- The Trust utilises the HTE framework. Details regarding how to be accepted on the HTE framework should be obtained from HTE directly. [Awarding via HTE Framework Agreements - HealthTrust Europe](#)

Is there a separate process for becoming an approved supplier, or can this be achieved through the same frameworks and PSL used by The Dudley Group ?

- The Trust utilises the HTE framework. Details regarding how to be accepted on the HTE framework should be obtained from HTE directly. <https://www.healthtrusteurope.com/>.

We believe that our agency has the necessary expertise and resources to assist The Dudley Group in meeting its staffing needs efficiently and with the highest standards of care.

We would greatly appreciate any guidance or information you can provide to help us proceed with the application process.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**