

PRESS RELEASE

Five star rating for Trust's food

The Dudley Group NHS Foundation Trust's food services have been awarded a five star food hygiene rating.

The inpatient food services and restaurants at Russells Hall Hospital and Corbett and Guest outpatient centres are provided by Interserve, which is celebrating holding on to its top rating.

Retail manager Katrina Jones said: "We take food safety very seriously and as well as the annual Food Standards Agency inspection, we have regular in-house audits by Interserve food safety officers. I'm proud that we have held a five star rating since 2005."

The restaurants serve around 2,000 customers each day.

Mandy Harper, catering patient lead, added: "It's a really busy service on the wards too as we will be providing food for 600-700 patients each day, along with snack boxes for patients who are being transferred and sandwiches for Emergency Department. We also liaise with dieticians regarding patients who need special diets.

"In December we began working with Apetito as supplier and it has really gelled. The food is top quality. We invested in 27 new food trolleys and keep improving the service.

"We are only satisfied if we achieve five stars."

Jill Faulkner, Trust head of patient experience, said: "We have taken a lot of time listening to our patients about the food we serve. We have changed our supplier and now serve a broad selection of quality food to suit all tastes and diets."

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