

For the Record – Press Statements

Publication	Express and Star
Date of article	19 th September 2014
Reporter	Heather Large
Headline	2,500 APPOINTMENTS MISSED EVERY MONTH
First paragraph/s of article	MORE than 2,500 appointments are missed by patients at Dudley's hospitals every month, new figures reveal. A new text reminder service has been launched to help reduce the number of missed out-patient appointments and keep waiting times down for other patients.
Press enquiry	Heather Large from the Express and Star has read in our staff magazine that more than 2,500 appointments are being missed every month. Question: <ul style="list-style-type: none"> • Do you have any exact figures please?

Trust response

COMMENT FROM PAULA CLARK, CHIEF EXECUTIVE, THE DUDLEY GROUP NHS FOUNDATION TRUST

Month and year	Number of appointments not attended
September 2013	3227
October 2013	3109
November 2013	2954
December 2013	2741
January 2014	3212
February 2014	2637
March 2014	2876
April 2014	2833
May 2014	2812
June 2014	3179
July 2014	2987
August 2014	2466